



DATE _____

UB CLERK: _____

ACCT #: _____-_____-_____-_____-_____-_____

NEW UTILITY SERVICE

APPLICANT NAME _____ *CO-APPLICANT(S) _____
 SOCIAL SECURITY NUMBER _____ SOCIAL SECURITY NUMBER _____
 DRIVERS LICENSE NUMBER _____ DRIVERS LICENSE NUMBER _____
 DATE OF BIRTH _____ DATE OF BIRTH _____
 HOME PHONE _____ WORK PHONE _____ CELL PHONE _____
 SERVICE ADDRESS _____ MAILING ADDRESS _____
 CITY _____ STATE _____ ZIP _____ CITY _____ STATE _____ ZIP _____
 EMPLOYER _____ CITY _____ STATE _____
 RENT _____ OWN _____ LANDLORD _____ PHONE NUMBER _____
 START DATE _____ E-MAIL ADDRESS _____

FINAL SERVICE REQUEST Service Order # _____

CUSTOMER NAME _____ DRIVERS LICENSE # _____
 ADDRESS MOVING FROM _____
 DATE OF DISCONNECT _____ PHONE NUMBER _____
 FORWARDING ADDRESS _____

SERVICE TRANSFER REQUEST Service Order # _____

CUSTOMER NAME _____ DRIVERS LICENSE # _____
 ADDRESS MOVING FROM _____
 ADDRESS MOVING TO _____
 DATE TO DISCONNECT _____ DATE TO START _____
 MAILING ADDRESS _____ PHONE NUMBER _____

All requests/deposits must be received in the Utility Billing Office by noon to be processed for same day service.

Pursuant to utility code section 182.052 a customer may request confidentiality status so that their account record and personal information may not be disclosed to anyone not listed on the account.

For exceptions see section 182.054 Utilities Code

YES I request confidentiality status

NO I do not want my account to be confidential

Applicant Signature _____

*****Copy of rental/lease agreement; Application for Service, signed by all adults on rental/lease agreement; Copy of valid driver's license or of every adult listed on rental/lease agreement; Social Security number for every adult listed on the rental/lease agreement



Terms of Service for Residential Water/Sewer Utilities

PURPOSE. The City of Sansom Park Water Department is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the City of Sansom Park Water Department will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

- No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or reduced pressure-zone backflow prevention device.
- No connection which allows water to be returned to the public drinking water supply is permitted.
- No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SERVICE AGREEMENT. The following are the terms of the service agreement between the City of Sansom Park and the Customer/ Applicant below.

- The Water system will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the water system.
- The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the City of Sansom Park Water Department or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City of Sansom Park Water Department normal business hours.
- The City of Sansom Park shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- The Customer shall, at his expense, properly install, test and maintain any backflow prevention device required by the City of Sansom Park Water Department. Copies of all testing and maintenance records shall be provided to the City of Sansom Park Water Department.

